Topic	No of lessons	Key knowledge and skills	Resources	Progression and links	SEND/ More able	Assessment & recording; factual recall checks
Health care services and how they meet service user needs	3	 primary care, e.g. GPs, dental care, optometry, community health care secondary and tertiary care, e.g. specialist medical care allied health professionals, e.g. physiotherapy, occupational therapy, speech and language therapy, dieticians. 	BTEC tech award Health and Social Care student book p78-83 Health services	CEIAG – All lessons link to health and social care professionals who would use information on PIES to help make decisions on an individuals development; like health visitors, GP's, nurses, social workers etc	Some tasks are differentiated and provide scaffolding for SEND or stretch and challenge for the more able. When it comes to the coursework assignment the criteria are split into Pass, Merit and Distinction so differentiated for the different abilities.	All lessons have a factual recall task at the start. Self and peer feedback on tasks Levelled tasks (Pass, merit and distinction)
Social care services and how they meet service user needs	4	 services for children and young people, e.g. foster care, residential care, youth work services for adults or children with specific needs (learning disabilities, sensory impairments, long-term health issues), e.g. residential care, respite care, domiciliary care services for older adults, e.g. residential care, domiciliary care the role of informal social care provided by relatives, friends and neighbours. 	BTEC tech award Health and Social Care student book p84-91 Social services			
Barriers to accessing services	7	 physical barriers, e.g. issues getting into and around the facilities sensory barriers, e.g. hearing and visual difficulties 	BTEC tech award Health and Social Care student			

		 social, cultural and psychological barriers, e.g. lack of awareness, differing cultural beliefs, social stigma, fear of loss of independence language barriers, e.g. differing first language, language impairments geographical barriers, e.g. distance of service provider, poor transport links intellectual barriers, e.g. learning difficulties resource barriers for service provider, e.g. staff shortages, lack of local funding, high local demand financial barriers, e.g. charging for services, cost of transport, loss of income while accessing services. 	book p92- 105 Barriers
Health conditions	5	 explore a range of healthcare conditions and how they can be managed by the individual. Health conditions: -arthritis -cardiovascular conditions – coronary heart disease, cerebral vascular accident -diabetes (type 2) -dementia -obesity -respiratory conditions – asthma, chronic obstructive pulmonary disease (COPD) -additional needs – sensory impairments, physical impairments, learning disability 	BTEC tech award Health and Social Care student book p68-77

Skills, attributes and 6C's	6	 Learners will explore the skills and attributes that are required when delivering care. Skills: -problem solving -observation -dealing with difficult situations -organisation. Attributes: -empathy -patience -trustworthiness -honesty. Learners will explore the values that are required when planning and delivering care. The 6 Cs: -care – receiving correct and consistent care -compassion – empathy, respect and dignity -competence – skills and knowledge to deliver effective care, based on research -communication – involving individuals and/or carers and listening -courage – doing the right thing and speaking up when concerns arise -commitment – to improve care and experience for individuals. 	BTEC tech award Health and Social Care student book p108- 119		
Obstacles that individuals requiring care may face	4	 Learners will explore the personal obstacles that individuals requiring and receiving care may face. Definition of obstacles: something personal to an individual that blocks a person 	BTEC tech award Health and Social Care student book p120- 127		

		moving forward or when action is prevented or made difficult. Potential obstacles and their impact on the individual: -emotional/psychological – lack of motivation, low self-esteem, acceptance of current state, anxiety, stress -time constraints – work and family commitments -availability of resources – financial, equipment, amenities -unachievable targets –		
Benefits to	2	unachievable for the individual or unrealistic timescale -lack of support – from family and friends -other factors specific to individual – ability/disability, health conditions, addiction.	EC tech	
individuals		 Learners will explore how skills, attributes and values benefit individuals when receiving care. Individuals will: -be supported to overcome their own personal obstacles -receive high quality care -receive person-centred care based on individual wishes -be treated with respect -not be discriminated against -be empowered and have independence -be involved in care decisions -be protected from harm -feel comfortable to raise 	ard alth and cial Care dent k p128-	
		complaints-have their dignity and privacy protected		

		 -have their confidentiality protected -have their rights promoted. 										
Coursework assignment example	12	•		of the individual individual individual of the individual	the needs of the specified individual; the information is given has some relevance to the age and health condition of the individual of how the secondary health eat meet the needs of the specified individual; the information given has some to relevance to the age and health condition of the individual; the information given has some to relevance to the age and health condition of the individual.	a superficial account of how the primary health care services selected could meet the needs of the specified the needs of th	Adequate application of a few many constraints of the constraints of t	4 - 6 marks	Task 1: How health care services work together to meet the needs of an individual Learning outcome A: Understand the different types of health and social care services and barriers	Mark Band 1 Mark Band 2 Mark Ba	COMPONENT 2: HEALTH AND SOCIAL CASE SERVICES AND VALUES Marking grid	
		care services can meet the needs of a 28 year old who has learning disabilities and needs help with day-to-day tasks. Your report must include: • how social care services could meet the specific needs of the specified individual • how voluntary care services could meet the specific needs of the specified individual • how informal care options could meet the specific needs of the specified individual • how informal care options could meet the specific needs of the specified individual. Produce a report on the barriers an individual could face when accessing services in health or		the individual	I health care how the secondary health care build meet services selected could meet the needs of the specified mation individual; the information evant to given is fully relevant to the	•	account of a fully detailed account of ablt care how the primary health care ould meet services selected could meet the needs of the specified the needs of the specified	owledge Coowledge krow of care of to meet capfa a		barriers to accessing them	d 3 Mark Band 4	

social care and provide suggestions		
of how these could be overcome.		
Your report must be based on an		
83 year old; she has a vision		
impairment and uses a white cane.		
She prefers to receive care from		
female professionals. She has a		
low income as she receives a state		
pension.		
Your report must include:		
the barriers the specified		
individual may face when accessing		
the services		
for each barrier, make realistic		
suggestions for how the health or		
social care services could minimise		
or remove the barrier		
provide justifications to support		
each suggestion.		
Produce a report to show how		
healthcare professionals might		
demonstrate the skills, attributes		
and values required when		
delivering care to a middle-aged		
woman living with type 2 diabetes.		
Your report should include:		
how the skills of observation and		
organisation can be demonstrated		
by the professionals supporting the		
individual described		
how the attributes of empathy and		
honesty can be demonstrated by		
the professionals supporting the		
individual described		
how the values of competence		
and care can be demonstrated by		
the professionals supporting the		
individual described		